



RISE KRISHNA SAI GANDHI GROUP OF INSTITUTIONS::ONGOLE

(Approved by AICTE-NEW DELHI, Affiliated to JNTUK KAKINADA)

NH-16, Valluru,-523272, Ongole, Prakasam District, A.P

Students Counselling & Grievance Redressal Cell

GRIEVANCE REDRESSAL COMMITTEE

Date: 15-05-2023

ANNUAL REPORT 2022-23

The Students Counselling & Grievance Redressal Committee was Constituted on 28/06/2022 with Dr.M.Ganapathi as coordinator and with below specified members and committee has gathered for two meetings for discussing various activities to be conducted for the quality improvement and the minutes of meetings are recorded with the resolutions.


S. No	Name of the Faculty	Department	Committee Designation
1.	Dr.K.V.Subrahmanyam	ECE	Principal
2.	Dr.M.Ganapathi	S & H	Associate Professor
3.	Dr.M.Bharathi Devi	CSE	Asst. Professor
4.	Mr.K.Koteswara Rao	ECE	Assistant Professor
5.	Ms.A. Padmaja	S & H	Asst. Professor
6.	Mr.Ch.Akka Raju	MBA	Asst. Professor
7.	Mr.V.Krishna	NonTeaching	Sr.Assistant



PRINCIPAL

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Details of Complaints received with action taken report

S. No	Complaint	Date of complaint raised	Action taken	Date of complaint resolved
1	Volley ball net to be placed in the ground during the sports hour.	26-08-2022	Informed the sports department physical director.	27-08-2022
2	Floor tiles are damaged in front of Communicative English lab in the ground floor.	20-10-2022	Informed the maintenance team	13-11-2022
3	Need curtains to the windows of classrooms for the clear visibility of projected screen.	12-11-2022	Discussed with the Head of the department for the approval	21-11-2022
4	To inspect the unclean and filthy restrooms	10 -01-2023	It was reported to the appropriate departments' concern, and it was specifically ordered that a periodic inspection of the washrooms and toilets to be conducted	11-01-2023


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Coordinator