



RISE KRISHNA SAI GANDHI GROUP OF INSTITUTIONS::ONGOLE

(Approved by AICTE-NEW DELHI, Affiliated to JNTUK KAKINADA)

NH-16, Valluru,-523272, Ongole, Prakasam District, A.P

Students Counselling & Grievance Redressal Cell


GRIEVANCE REDRESSAL COMMITTEE

Date: 20-05-2019

ANNUAL REPORT


The Students Counselling & Grievance Redressal Committee was Constituted on 28/06/2018 with Mr.K.NagaHanumaChari as coordinator and below specified members and committee has gathered for two meetings for discussing various activities to be conducted for the quality improvement and the minutes of meetings are recorded with the resolutions.

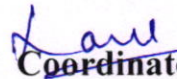
S. No	Name of the Faculty	Department	Committee Designation
1.	Dr.K.V.Subramanyam	ECE	Chairman
2.	Mr.K.NagaHanumaChari	ECE	Coordinator
3.	Dr.M.Bharathi Devi	CSE	Member
4.	Mr.A.Narasimha Reddy	ECE	Member
5.	Ms.B.Aparna	S&H	Member
6.	Mr.Ch.Akka Raju	MBA	Member
7.	Mr.K.Srinivasulu	EEE	Member


PRINCIPAL
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Details of Complaints received with action taken report

S. No	Complaint	Date of complaint raised	Action taken	Date of complaint resolved
1	Students requested to extend the library timings after college hours.	26-08-2018	Discussed with the principal sir in the meeting along with the members of committee then orders issued to open the library up to 8PM and made transport facility to day scholars up to Ongole.	27-08-2018
2	Some of Fans aren't working in class rooms (GF09, GF10, GF12).	10-01-2019	Given directions to the departments concern to address the issue and it was specifically ordered that a periodic check to be done.	11-01-2019
3	Washrooms and toilets to be cleaned	21-03-2019	Informed to the Maintenance team.	23-03-2019


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Coordinator