



RISE KRISHNA SAI GANDHI GROUP OF INSTITUTIONS::ONGOLE

(Approved by AICTE-NEW DELHI, Affiliated to JNTUK KAKINADA)

NH-16, Valluru,-523272, Ongole, Prakasam District, A.P

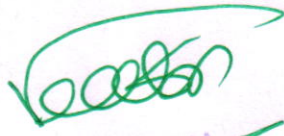
Students Counselling & Grievance Redressal Cell

GRIEVANCE REDRESSAL COMMITTEE

ANNUAL REPORT

The Students Counselling & Grievance Redressal Committee was Constituted on 28/06/2019 with Mr.K.NagaHanumacharias coordinator and below specified members and committee has gathered for two meetings for discussing various activities to be conducted for the quality improvement and the minutes of meetings are recorded with the resolutions.

| S.No | Name of the Faculty | Department | Committee Designation |
|------|----------------------|------------|-----------------------|
| 1. | Dr.K.V.Subrahmanyam | ECE | Chairman |
| 2. | Mr.K.NagaHanumaChari | ECE | Coordinator |
| 3. | Dr.M.Bharathi Devi | CSE | Member |
| 4. | Mr.Sk.Bajid Vali | ECE | Member |
| 5. | Ms.B.Aparna | S&H | Member |
| 6. | Mr.Ch.Akka Raju | MBA | Member |
| 7. | M.V.Sravani | CE | Member |


PRINCIPAL
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Details of Complaints received with action taken report

| S. No | Complaint | Date of complaint raised | Action taken | Date of complaint resolved |
|-------|---|--------------------------|--|----------------------------|
| 1 | Few of the systems in the IT lab are to be serviced. | 26-08-2019 | Informed the technical team. | 27-08-2019 |
| 2 | Some of Fans in GH-10, GH-11 class rooms aren't working and also washrooms and toilets to be cleaned. | 10-01-2020 | Given directions to the departments concern address the issues and it was specifically ordered that a periodic check to be done. | 11-01-2020 |
| 3 | Ladies waiting room water taps are leaking. | 12-02-2020 | Informed the maintenance team. | 13-12-2020 |


Coordinator


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