



RISE KRISHNA SAI GANDHI GROUP OF INSTITUTIONS::ONGOLE

(Approved by AICTE-NEW DELHI, Affiliated to JNTUK KAKINADA)

NH-16, Valluru,-523272, Ongole, Prakasam District, A.P

Students Counselling & Grievance Redressal Cell


GRIEVANCE REDRESSAL COMMITTEE

Date: 28-05-2021

ANNUAL REPORT 2020-21


The Students Counselling & Grievance Redressal Committee was Constituted on 13/12/2020 lately due to covid-19 rules with Mr.K.Naga Hanumachari as coordinator and below specified members and committee has gathered for two meetings for discussing various activities to be conducted for the quality improvement and the minutes of meetings are recorded with the resolutions.

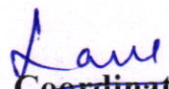
S.No	Name of the Faculty	Department	Committee Designation
1.	Dr.K.V.Subrahmanyam	ECE	Chairman
2.	Mr.K.Naga Hanumachari	ECE	Coordinator
3.	Dr.M.Bharathi Devi	CSE	Member
4.	Mr.S.K.Bajid Vali	ECE	Member
5.	Ms.E.V.Sravani	CIVIL	Member
6.	Mr.Ch.Akka Raju	MBA	Member
7.	Ms.B.Aparna	S&H	Member


PRINCIPAL
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Details of Complaints received with action taken report

S. No	Complaint	Date of complaint raised	Action taken	Date of complaint resolved
1	2020 batch ECE department students put a letter to grievances that non-uniform wearing day to be on Monday instead of Saturday.	23-12-2020	Discussed with the principal sir in meeting along with the members of committee and confirmed the Monday as non-uniform day instead of Saturday for all the students on their request.	25-12-2020
2	The II B.Tech ECE students made a request that to extend the Library timings to study after college hours specially for hostel students	23 -04-2021	On the request of students to extend library hours, discussed with the principal sir along with committee members and decided to extend the library hours from 8PM to 9PM after college timings.	26-04-2021
3	S&H staffroom sink's tap is not in good condition.	22-05-2021	Informed the maintenance team.	24-05-2021


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Coordinator